



QUESTIONNAIRE OF THE EVALUATION OF STUDIES AT THE UNIVERSITY OF CRETE

(The questionnaire is completed by the final year students of each Academic Department):

A. I. "the student":

A1. Have attended classes at a: | < 20% 20-40% 40-60% 60-80% 80-100%

A2. My accommodation was:

Room at student accommodation facility on Campus.

Room at student accommodation facility off Campus.

Rented flat by myself.

Shared flat.

I leave with my parents.

Other.

B1. THE COURSE CURRICULUM –Organization and quality of the course curriculum

I disagree
(1)

I rather disagree
(2)

I neither agree nor
disagree
(3)

I rather agree
(4)

I agree
(5)

B1.1. The course curriculum structure allows graduation on time.

B1.2. There is a great variety of courses, which allow the versatile approach of the School/Dept. field of study.

B1.3. The course curriculum structure allows a gradual deepening into the specific discipline.

B1.4. Courses follow international developments of the scientific area.

B1.5. The course curriculum promotes a connection with relevant sciences as well as an interdisciplinary approach.

B2. COURSE CURRICULUM –Research dimension of the course curriculum

Evaluate the following statements according to the grading scale below:

I disagree
(1)

I rather disagree
(2)

I neither agree nor
disagree
(3)

I rather agree
(4)

I agree
(5)

B2.1. Teaching includes contemporary research findings in all educational modules.

B2.2. The course curriculum includes courses related to research methods of our scientific field.

B2.3. The course curriculum includes courses related to research (ex. seminars, laboratory practice).

C1. PRACTICAL TRAINING & COURSE CURRICULUM- Issues related to your profession (liaison with labor market) within your course curriculum

Evaluate the following statements according to the grading scale below:



I disagree
(1)

I rather disagree
(2)

I neither agree nor
disagree
(3)

I rather agree
(4)

I agree
(5)

C1.1. Sufficient information is provided on the field of study liaison with the labor market.

C1.2. Research-oriented courses (laboratory practice, projects, seminars etc.,) connect theory and practice successfully.

C1.3. The course curriculum offers opportunities for practice and obtaining skills with relevant, future professional fields.

C2. PRACTICAL TRAINING (if part of your study program)

If not, please go to question D1.

Medical students who acquire professional experience through Clinical clerkship, need to answer questions C2.1 and C2.4 ONLY.

Evaluate the following statements according to the grading scale below:

I disagree
(1)

I rather disagree
(2)

I neither agree nor
disagree
(3)

I rather agree
(4)

I agree
(5)

C2.1. The duration of my practical (or clinical) training is enough to acquire experience in the field.

C2.2. The University offers satisfactory support in practical training opportunities.

C2.3. There is a connection between practical training and study programmes.

C2.4. Academic supervision of practical (or clinical) training is adequately supported by the School/Dept. faculty.

C2.5. Participating in the practical training program helps acquire a first professional experience.

D. SUPPORT PROVIDED BY FACULTY

Evaluate the following statements according to the grading scale below:

I disagree
(1)

I rather disagree
(2)

I neither agree nor
disagree
(3)

I rather agree
(4)

I agree
(5)

D1. Faculty staff provide advice and support when asked.

D2. Faculty staff provide enough feedback to the student (ex. comments on examinations, projects, presentations).

D3. Adequate support for my self-study is provided by faculty and by using platforms (e-learn, e-class etc.)

E. STUDIES ABROAD

E1. Have you spent a period of study abroad?

YES NO

If you have spent a period of study abroad, please answer question E2, if not, please proceed to question F1.

E2. Your studies abroad have contributed to the advancement of your knowledge in your field of study?

YES NO



F. EVALUATION PROCEDURE IN MY SCHOOL/ACADEMIC DEPARTMENT

Evaluate the following statements according to the grading scale below:

I disagree (1)	I rather disagree (2)	I neither agree nor disagree (3)	I rather agree (4)	I agree (5)
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F1. Evaluation is made regularly, in every semester and for all courses.

F2. The questions asked in the questionnaire for every course are enough to evaluate important issues (such as course content, aims, teaching etc.)

F3. I believe that evaluation results are taken into account by my School/Department.

F4. Did you regularly complete the course questionnaires?

YES NO

G1. SERVICES & INFRASTRUCTURE –UoC Library services

Evaluate the following statements according to the grading scale below:

I disagree (1)	I rather disagree (2)	I neither agree nor disagree (3)	I rather agree (4)	I agree (5)
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G1.1. There is sufficient printed material (books, articles, etc.) for my studies.

G1.2. Electronic platforms available are sufficient for my field of study.

G1.3. The library staff offer enough support.

G1.4. The library provides sufficient electronic loan services.

G1.5. The library premises are comfortable.

G1.6. The library opening hours suffice.

G1.7. Did you attend the educational seminars organized by the library?

YES NO

G1.8. [If your answer to the question above was “yes”] Were the Seminars offered by the library useful for me as a user?

YES NO

Make suggestions for the library services improvements

(Space for your answer)

G2. SERVICES & INFRASTRUCTURE - UoC Premises

Evaluate the following statements according to the grading scale below:

I disagree (1)	I rather disagree (2)	I neither agree nor disagree (3)	I rather agree (4)	I agree (5)
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G2.1. Teaching/seminar/laboratory premises are in a good condition.

G2.2. Capacity of teaching/seminar/laboratory premises is sufficient.

G2.3. There is easy access to all UoC premises for students with disabilities.



G3. SERVICES & INFRASTRUCTURE – Availability of electronic means and services supporting educational procedures

Evaluate the following statements according to the grading scale below:

I disagree (1)	I rather disagree (2)	I neither agree nor disagree (3)	I rather agree (4)	I agree (5)
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G3.1. Internet access in the UoC is adequate.

G3.2. Software available is up to date and suitable for the students' needs.

G3.3. Student support by the UoC Help Desk service is adequate.

G3.4. Wi-Fi access in the UoC (choose below):

- There is no access.
- There is access in some rooms/buildings/areas.
- There is access in all rooms/theaters.
- There is access in all UoC premises.

G4. SERVICES & INFRASTRUCTURE – Information available through the UoC webpage and my School/Department webpage.

Evaluate the following statements according to the grading scale below:

I disagree (1)	I rather disagree (2)	I neither agree nor disagree (3)	I rather agree (4)	I agree (5)
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G4.1. Information is easily accessible through the UoC web page.

G4.2. Quality and quantity of the available information is adequate.

G4.3. Information available in the School/Department web page regarding my course curriculum is adequate.

G4.4. Information about the courses timetable is uploaded on my School/Department web page early enough.

G4.5. Information about the examination programme is uploaded on my School/Department web page early enough.

G5. SERVICES & INFRASTRUCTURE – Student support services

Evaluate the following statements according to the grading scale below:

I disagree (1)	I rather disagree (2)	I neither agree nor disagree (3)	I rather agree (4)	I agree (5)
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G5.1. The School/Department Secretariat services are sufficient.

G5.2. Information about meals/housing/health coverage is sufficient.

G5.3. Information about scholarships available is sufficient.

G5.4. Information about exchange programs abroad (Erasmus) is sufficient.

G5.5. Information about ethical matters in education is sufficient.

G5.6. Information about the Student Ombudsman service is sufficient.



G5.7. I used the services offered by the Student Counselling Center.

YES NO

G5.8. [If your answer to the question above was "yes"]: I contacted the Student Counselling Center about (please choose below):

Academic Issues Issues related to students with Special Needs Other issues

H. SOCIAL LIFE AT THE UOC – STUDENT LIFE

Evaluate the following statements according to the grading scale below:

I disagree

(1)

I rather disagree

(2)

I neither agree nor
disagree

(3)

I rather agree

(4)

I agree

(5)

H1. Relations and interaction among students improve education and help learning.

H2. As a rule, there are good relations and effective communication among faculty and students.

H3. Participation to (non-academic) cultural activities, is adequately supported by the University (ex. cultural student groups).

H4. Sports are adequately supported by the UoC (facilities and staff).

H5. The University offers a feeling of security.

H6. The city is friendly and supportive to students.

Evaluate the following statement according to the grading scale below:

Non satisfactory

(1)

Satisfactory

(2)

Neither
satisfactory/
nor non
satisfactory

(3)

Rather satisfactory

(4)

Very satisfactory

(5)

H7. My educational experience at the UoC was:

I. Finally please answer the questions that follow:

I1. Were the questions comprehensible? YES NO

I2. Were the questions too many? YES NO

I3. Were the questions useful? YES NO