**QUESTIONNAIRE OF THE EVALUATION OF STUDIES AT THE UNIVERSITY OF CRETE**

(Τhe questionnaire is completed by the final year students of each Academic Department):

**Α. I, “the student”:**

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| **Α1. Have attended classes at a:** | **< 20%** | **20-40%** | **40-60%** | **60-80%** | **80-100%** |
| **Α2. My accommodation was:** |
| Room at student accommodation facility on Campus.  |
| Room at student accommodation facility off Campus. |
| Rented flat by myself. |
| Shared flat. |
| I leave with my parents.  |
| Other. |

**Β1. THE COURSE CURRICULUM –Organization and quality of the course curriculum**

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **I disagree** **(1)** | **I rather disagree** **(2)** | **I neither agree nor disagree** **(3)** | **I rather agree** **(4)** | **I agree****(5)** |

**Β1.1.** The course curriculum structure allows graduation on time.

**Β1.2.** There is a great variety of courses, which allow the versatile approach of the School/Dept. field of study.

**Β1.3.** The course curriculum structure allows a gradual deepening into the specific discipline.

**Β1.4.** Courses follow international developments of the scientific area.

**Β1.5.** The course curriculum promotes a connection with relevant sciences as well as an interdisciplinary approach.

**Β2. COURSE CURRICULUM –Research dimension of the course curriculum**

**Evaluate the following statements according to the grading scale below:**

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **I disagree** **(1)** | **I rather disagree** **(2)** | **I neither agree nor disagree** **(3)** | **I rather agree** **(4)** | **I agree****(5)** |

**Β2.1.** Teaching includes contemporary research findings in all educational modules.

**Β2.2.** The course curriculum includes courses related to research methods of our scientific field.

**Β2.3.** The course curriculum includes courses related to research (ex. seminars, laboratory practice).

**C1. PRACTICAL TRAINING & COURSE CURRICULUM- Issues related to your profession (liaison with labor market) within your course curriculum**

**Evaluate the following statements according to the grading scale below:**

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **I disagree** **(1)** | **I rather disagree** **(2)** | **I neither agree nor disagree** **(3)** | **I rather agree** **(4)** | **I agree****(5)** |

**C1.1.** Sufficient information is provided on the field of study liaison with the labor market.

**C1.2.** Research-oriented courses (laboratory practice, projects, seminars etc.,) connect theory and practice successfully.

**C1.3.** The course curriculum offers opportunities for practice and obtaining skills with relevant, future professional fields.

**C2. PRACTICAL TRAINING (if part of your study program)**

**If not, please go to question D1.**

**Medical students who acquire professional experience through Clinical**  **clerkship, need to answer questions C2.1 and C2.4 ONLY.**

**Evaluate the following statements according to the grading scale below:**

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **I disagree** **(1)** | **I rather disagree** **(2)** | **I neither agree nor disagree** **(3)** | **I rather agree** **(4)** | **I agree****(5)** |

**C2.1.** The duration of my practical (or clinical) training is enough to acquire experience in the field.

**C2.2.** The University offers satisfactory support in practical training opportunities.

**C2.3.** There is a connection between practical training and study programmes.

**C2.4.** Academic supervision of practical (or clinical) training is adequately supported by the School/Dept. faculty.

**C2.5.** Participating in the practical training program helps acquire a first professional experience.

**D. SUPPORT PROVIDED BY FACULTY**

**Evaluate the following statements according to the grading scale below:**

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **I disagree** **(1)** | **I rather disagree** **(2)** | **I neither agree nor disagree** **(3)** | **I rather agree** **(4)** | **I agree****(5)** |

**D1.** Faculty staff provide advice and support when asked.

**D2.** Faculty staff provide enough feedback to the student (ex. comments on examinations, projects, presentations).

**D3.** Adequate support for my self-study is provided by faculty and by using platforms (e-learn, e-class etc.)

**Ε. STUDIES ABROAD**

**Ε1.** Have you spent a period of study abroad?

YES ⬜ NO ⬜

**If you have spent a period of study abroad, please answer question E2, if not, please proceed to question F1.**

**Ε2.** Your studies abroad have contributed to the advancement of your knowledge in your field of study?

YES ⬜ NO ⬜

**F. EVALUATION PROCEDURE IN MY SCHOOL/ACADEMIC DEPARTMENT**

**Evaluate the following statements according to the grading scale below:**

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **I disagree** **(1)** | **I rather disagree** **(2)** | **I neither agree nor disagree** **(3)** | **I rather agree** **(4)** | **I agree****(5)** |

**F1.** Evaluation is made regularly, in every semester and for all courses.

**F2.** The questions asked in the questionnaire for every course are enough to evaluate important issues (such as course content, aims, teaching etc.)

**F3.** I believe that evaluation results are taken into account by my School/Department.

**F4.** Did you regularly complete the course questionnaires?

YES ⬜ NO ⬜

**G1. SERVICES & INFRASTRUCTURE –UoC Library services**

**Evaluate the following statements according to the grading scale below:**

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **I disagree** **(1)** | **I rather disagree** **(2)** | **I neither agree nor disagree** **(3)** | **I rather agree** **(4)** | **I agree****(5)** |

**G1.1.** There is sufficient printed material (books, articles, etc.) for my studies.

**G1.2.** Electronic platforms available are sufficient for my field of study.

**G1.3.** The library staff offer enough support.

**G1.4.** The library provides sufficient electronic loan services.

**G1.5.** Τhe library premises are comfortable.

**G1.6.** The library opening hours suffice.

**G1.7.** Did you attend the educational seminars organized by the library?

YES ⬜ NO ⬜

**G1.8.** [If your answer to the question above was “yes”] Were the Seminars offered by the library useful for me as a user?

 YES ⬜ NO ⬜

**Make suggestions for the library services improvements**

(Space for your answer)

**G2. SERVICES & INFRASTRUCTURE - UoC Premises**

**Evaluate the following statements according to the grading scale below:**

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **I disagree** **(1)** | **I rather disagree** **(2)** | **I neither agree nor disagree** **(3)** | **I rather agree** **(4)** | **I agree****(5)** |

**G2.1.** Teaching/seminar/laboratory premises are in a good condition.

**G2.2.** Capacity of teaching/seminar/laboratory premises is sufficient.

**G2.3.** There is easy access to all UoC premises for students with disabilities.

**G3. SERVICES & INFRASTRUCTURE – Availability of electronic means and services supporting educational procedures**

**Evaluate the following statements according to the grading scale below:**

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **I disagree** **(1)** | **I rather disagree** **(2)** | **I neither agree nor disagree** **(3)** | **I rather agree** **(4)** | **I agree****(5)** |

**G3.1.** Internet access in the UoC is adequate.

**G3.2.** Software available is up to date and suitable for the students’ needs.

**G3.3.** Student support by the UoC Help Desk service is adequate.

**G3.4.** Wi-Fi access in the UoC (choose below):

⬜ There is no access.

⬜ There is access in some rooms/buildings/areas.

⬜ There is access in all rooms/theaters.

⬜ There is access in all UoC premises.

**G4. SERVICES & INFRASTRUCTURE – Information available through the UoC webpage and my School/Department webpage.**

**Evaluate the following statements according to the grading scale below:**

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **I disagree** **(1)** | **I rather disagree** **(2)** | **I neither agree nor disagree** **(3)** | **I rather agree** **(4)** | **I agree****(5)** |

**G4.1.** Information is easily accessible through the UoC web page.

**G4.2.** Quality and quantity of the available information is adequate.

**G4.3.** Information available in the School/Department web page regarding my course curriculum is adequate.

**G4.4.** Information about the courses timetable is uploaded on my School/Department web page early enough.

**G4.5.** Information about the examination programme is uploaded on my School/Department web page early enough.

**G5. SERVICES & INFRASTRUCTURE – Student support services**

**Evaluate the following statements according to the grading scale below:**

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **I disagree** **(1)** | **I rather disagree** **(2)** | **I neither agree nor disagree** **(3)** | **I rather agree** **(4)** | **I agree****(5)** |

**G5.1.** The School/Department Secretariat services are sufficient.

**G5.2.** Information about meals/housing/health coverage is sufficient.

**G5.3.** Information about scholarships available is sufficient.

**G5.4.** Information about exchange programs abroad (Erasmus) is sufficient.

**G5.5.** Information about ethical matters in education is sufficient.

**G5.6.** Information about the Student Ombudsman service is sufficient.

**G5.7.** I used the services offered by the Student Counselling Center.

YES ⬜ NO ⬜

**G5.8.** [If your answer to the question above was “yes”]: I contacted the Student Counselling Center about (please choose below):

Academic Issues ⬜ Issues related to students with Special Needs ⬜ Other issues ⬜

**H. SOCIAL LIFE AT THE UOC – STUDENT LIFE**

**Evaluate the following statements according to the grading scale below:**

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **I disagree** **(1)** | **I rather disagree** **(2)** | **I neither agree nor disagree** **(3)** | **I rather agree** **(4)** | **I agree****(5)** |

**Η1.** Relations and interaction among students improve education and help learning.

**Η2.** As a rule, there are good relations and effective communication among faculty and students.

**Η3.** Participation to (non-academic) cultural activities, is adequately supported by the University (ex. cultural student groups).

**Η4.** Sports are adequately supported by the UoC (facilities and staff).

**Η5.** The University offers a feeling of security.

**Η6.**The city is friendly and supportive to students**.**

**Evaluate the following statement according to the grading scale below:**

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **Non satisfactory****(1)** | **Satisfactory****(2)** | **Neither satisfactory/****nor non satisfactory****(3)** | **Rather satisfactory****(4)** | **Very satisfactory****(5)** |

**Η7.** My educational experience at the UoC was:

**I. Finally please answer the questions that follow:**

|  |  |  |
| --- | --- | --- |
| **I1.** | Were the questions comprehensible? | YES ⬜ NO ⬜  |
| **I2.** | Were the questions too many? | YES ⬜ NO ⬜  |
| **I3.** | Were the questions useful? | YES ⬜ NO ⬜  |